



# Latest Updates on Visa and Stay Permits Service in the New Normal

(Last updated on Monday, 3 August 2020)

## *Stay Permits*

### A. Permanent Stay Permit (ITAP) Holders

- Holders of valid ITAP staying in Indonesia can extend your ITAP at the local immigration office.
- Holders of expired ITAP staying in Indonesia must leave Indonesia and not stay after 20 August 2020, or
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- The application can be made after your sponsor returns the Immigration Document (ITAP) to the immigration office.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

**If holders of expired ITAP staying overseas (with valid or expired Multiple Re-Entry Permit/MREP),**

- You will be allowed to enter Indonesia by presenting an approval letter from a competent authority to the immigration officer.
- You must apply a new visa at Embassy or Consulates to enter Indonesia when you are unable to present an approval letter from a competent authority.
- Holders of family reunion ITAP will be allowed to enter Indonesia.
- You must extend you ITAP and MREP at a local immigration office in Indonesia, not after 8 September 2020.
- If there any technical problem during the process of extension of ITAP and MERP, the DGI will extend the period of submission until 31 December 2020.

## B. Temporary Stay Permit (ITAS) Holders

- Holders of valid ITAS staying in Indonesia can extend your ITAS at the local immigration office.
- Holders of expired ITAS staying in Indonesia must leave Indonesia and not stay after 20 August 2020, or
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- The application can be made after your sponsor returns the Immigration Document (ITAS) to the immigration office.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

### **If holders of expired ITAS staying overseas (with valid or expired Multiple Re-Entry Permit/MREP),**

- You will be allowed to enter Indonesia by presenting an approval letter from a competent authority to the immigration officer.
- You must apply a new visa at Embassy or Consulates to enter Indonesia when you are unable to present an approval letter from a competent authority.
- Holders of family reunion ITAS will be allowed to enter Indonesia.

- You must extend your ITAS and MREP at a local immigration office in Indonesia, not after 8 September 2020.
- If there any technical problem during the process of extension of ITAS and MERP, the DGI will extend the period of submission until 31 December 2020.

## C. Holders of Visitor Stay Permit (ITK)

### (Single-Entry Visitor Visa B211A, B211B, B211C)

#### **Holders of Visitor Stay Permit or ITK (Visa index B211)**

- Holders of valid visa can extend your stay permit at the local immigration office.
- Holders of expired ITK must leave Indonesia, not after 20 August 2020, or
- You can extend your ITK until the Covid-19 outbreak in Indonesia is over/available transports leaving Indonesia/a new visa and stay permits regulation is issued. Each of ITK extension is valid for 30 days.
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Holders of ITK can apply for a status change to ITAS.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## D. Holders of Visitor Stay Permit

### (Multiple-Entry Visitor Visa D212)

- Holders of expired ITK must leave Indonesia and not stay after 20 August 2020, or
- You can extend your ITK until the Covid-19 outbreak in Indonesia is over/available transports leaving Indonesia/a new visa and stay permits regulation is issued. Each of ITK extension is valid for 30 days.

- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Holders of ITK can apply for a status change to ITAS.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## E. APEC Business Travel Card (ABTC) Holders

- Holders of expired stay permit must leave Indonesia and not stay after 20 August 2020, or
- You can extend your ITK until the Covid-19 outbreak in Indonesia is over/available transports leaving Indonesia/a new visa and stay permits regulation is issued. Each of ITK extension is valid for 30 days.
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## F. Holders of Visitor Stay Permit (Visa on Arrival)

- Holders of expired ITK must leave Indonesia and not stay after 20 August 2020, or
- You can extend your ITK until the Covid-19 outbreak in Indonesia is over/available transports leaving Indonesia/a new visa and stay permits regulation is issued. Each of ITK extension is valid for 30 days.
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## G. Holders of Visa Exemption in Indonesia

- Holders of expired ITK must leave Indonesia and not stay after 20 August 2020, or
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## H. Holders of Crew Visit Entry Permit in Indonesia

- Holders of expired ITK must leave Indonesia and not stay after 20 August 2020, or
- An onshore application can be made for a new Visitor Visa or Temporary Stay Permit on <https://visa-online.imigrasi.go.id/> without leaving Indonesia.
- Each of your visa and stay permit application requires a sponsor who must meet sponsorship obligations in Indonesia.
- You can collect your new Visa at the local immigration office.

## ***Visa and Visa Telex***

### **ITK and ITAS Holders with visa telex issued after 1 December 2020, staying in Indonesia,**

- You can apply for an ITK or ITAS at the immigration office without leaving Indonesia or apply for a new visa at Indonesian missions overseas.
- Your visa payment receipt is a visa grant notification.
- Visitor Stay Permit or Temporary Stay Permit (with visa telex issued from 1 December 2019 to 22 July 2020) is valid from the date of ITK/ITAS lodgement at immigration offices.

- Visitor Stay Permit or Temporary Stay Permit (with visa telex issued after 1 December 2019 to 22 July 2020) is valid from the date of the visa telex grant.

## ADDITIONAL INFORMATION

1. Official website and social media sites of the DGI:

<https://www.imigrasi.go.id/>

[https://www.instagram.com/ditjen\\_imigrasi/](https://www.instagram.com/ditjen_imigrasi/)

[https://twitter.com/ditjen\\_imigrasi](https://twitter.com/ditjen_imigrasi)

<https://www.facebook.com/DitjenImigrasi>

2. Tariffs on Immigration Services:

<https://www.imigrasi.go.id/info/tarif-pnbp>

VISA APPROVAL AND VISA STICKER FEES  
ACCORDING TO GOVERNMENT REGULATION NUMBER 28 OF 2019

NO	TYPES	VISA INDEX	FEES	VISA FEES		INFORMATION
	VISA APPROVAL		VISA APPROVAL (IDR)	RUPIAH (IDR)	DOLLAR (USD)	
1	SINGLE-ENTRY VISITOR VISA	B211A	200,000		50	
		B211B				
		B211C				
2	MULTIPLE-ENTRY VISITOR VISA	D212	200,000		110	
3	TEMPORARY STAY VISA ON ARRIVAL	C312	200,000	700,000		
4	TEMPORARY STAY VISA	C311	200,000		150	
		C312	200,000		150	
		C313	200,000		150	
		C314	200,000		150	
		C315	200,000		150	
		C316	200,000		150	
		C317	200,000		150	
		C318	200,000		150	
		C319	200,000		150	
		C320	200,000		150	