

**MINISTRY OF LAW AND HUMAN RIGHTS OF THE REPUBLIC OF INDONESIA**  
DIRECTORATE GENERAL OF IMMIGRATION

CIRCULAR LETTER  
NUMBER IMI-0661.GR.01.01 OF 2021  
ON  
PROVISIONS ON VISAS AND STAY PERMITS IN THE NEW NORMAL

1. Background

After evaluating the Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 issued on 15 October 2020 on Visas and Stay Permits Policy in the New Normal and its affirmation, it is necessary to issue a Circular Letter of the Director General of Immigration on Provisions on Visas and Stay Permits.

2. Purpose and Objective

- a. The purpose of the issuance of this circular letter is to guide the implementation and evaluation of Visas and Stay Permits policy in the New Normal.
- b. The objective of the issuance of this circular letter is to guide in optimizing the implementation of immigration duties and functions in the Performance of Visas and Stay Permits Services during the New Normal.

3. Scope

The scope of this circular letter is an affirmation of the function of immigration in performing Visas and Stay Permits services during the New Normal.

4. Legal Basis

- a. Law Number 6 of 2011 on Immigration;
- b. Government Regulation Number 31 of 2013 on Implementation of Law Number 6 of 2011 on Immigration as frequently amended and last by Government Regulation Number 48 of 2021 on Third Amendment of Government Regulation Number 31 of 2013 on Implementation of Law Number 6 of 2011 on Immigration;

- c. Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 27 of 2014 on Technical Procedures for Granting, Extension, Refusal, Cancellation and Expiration of Visitor Stay Permits, Temporary Stay Permits, and Permanent Stay Permits and Exemptions from the Obligation to Have a Stay Permit as amended by Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 21 of 2018 on Amendment of Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 27 of 2014 on Technical Procedures for Granting, Extension, Refusal, Cancellation and Expiration of Visitor Stay Permits, Temporary Stay Permits, and Permanent Stay Permits and Exemptions from the Obligation to Have a Stay Permit;
- d. Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 24 of 2016 on Technical Procedures for Application and Granting Visitor Visas and Temporary Stay Visas as amended by Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 51 of 2016 on Amendment of Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 24 of 2016 on Technical Procedures for Application and Granting Visitor Visas and Temporary Stay Visas;
- e. Regulation of the Minister of Law and Human Rights of the Republic of Indonesia Number 26 of 2020 on Visas and Stay Permits in the New Normal;
- f. Circular Letter of the Head of COVID-19 Handling Task Force Number 8 of 2021 on Health Protocol for International Travelers during the Coronavirus Disease 2019 (COVID-19) Pandemic.

## 5. Contents

- a. Immigration Attaches/Immigration Technical Staff/Foreign Service Officials, Heads of the Immigration Regional Division Offices, Heads of the Immigration Offices, and Heads of the Immigration Detention Centers:
  - 1) Disseminating information to stakeholders and the wider community concerning:
    - a) prohibition of entry of foreign nationals into Indonesian territory as well as the granting of Visitor Visas and Temporary Stay Visas are carried out based on Regulation of the Minister of Law and Human Rights Number 26 of 2020 on Visas and Stay Permits in the New Normal;
    - b) application for a Visitor Visa or Temporary Stay Visa does not require a health certificate written in English stating that the applicant is free from COVID-19 issued by an institution authorized by the government in his respective country;

- c) eVisa with a visa number ending in DN cannot be used to travel to the Indonesian territory;
  - d) eVisa authenticity information can be accessed by scanning the QR Code and confirming the intended web address to <https://visa.imigrasi.go.id/>.
- 2) To supervise and control the implementation of the Visas and Stay Permits policy in the New Normal, any deviation from implementing this policy can be subject to sanctions under the provisions of the laws and regulations.
  - 3) For humanitarian reasons such as visiting/accompanying parents/siblings who are ill/deceased or for medical purposes, a single-entry Visitor Visa can be issued by Immigration Officers or Foreign Service Officials at Indonesian Missions overseas. Applicant must complete the requirements and provisions referred to in the Regulation of the Minister of Law and Human Rights Number 26 of 2020 on Visas and Stay Permits in the New Normal and attach documents of evidence and reason for applying for a visa.
  - 4) The obligation to attach proof of availability of funds of at least US \$ 10,000 (ten thousand US Dollars) or the equivalent applies for one Sponsor. It is exempted for aid personnel, medical and food support, transportation crews, and humanitarian purposes.
- b. Heads of immigration Offices
- 1) Foreign nationals who hold a Visitor Stay Permit originating from a Visa on Arrival, single-entry Visitor Visa, multiple-entry Visitor Visa, or APEC Business Travel Card (KPP APEC) who are in the Indonesian Territory can apply for an extension of Stay Permit at the Immigration Office.
  - 2) The Procedures for the Extension of a Visitor Stay Permit, Temporary Stay Permit, or Permanent Stay Permit are carried out based on the Regulation of the Minister of Law and Human Rights Number 27 of 2014 on Technical Procedures for Granting, Extension, Refusal, Cancellation and Expiration of Visitor Stay Permits, Temporary Stay Permits, and Permanent Stay Permits and Exemptions from the Obligation to Have a Stay Permit.
  - 3) Foreign nationals who hold a Visitor Stay Permit, Temporary Stay Permit or Permanent Stay Permit that cannot be extended under the provisions of laws and regulations can be granted a new Stay Permit after obtaining Visa Approval.
  - 4) Foreign nationals who hold a Temporary Stay Permit or Permanent Stay Permit who will apply for a visa must carry out a Return of Immigration Documents (Exit Permit Only) procedure to the Immigration Office.

- 5) The application for a new Stay Permit through Visa application must be made before the current Stay Permit ends. In the case of foreign nationals who overstay for less than 60 days, they must complete the payment of fines before applying for a Visa.
- 6) In the case of foreign nationals:
  - a) overstay for more than 60 days;
  - b) subject to Immigration Administrative Action in the form of Deportation; and/or
  - c) extension of a stay permit application is refused by the Directorate General of Immigration under the prevailing laws and regulations;They cannot be granted a new stay permit and must leave the Indonesian territory immediately.
- 7) The issuance interval of a new stay permit is not considered an overstay, as long as the visa application is submitted before the current stay permit expires.
- 8) Heads of the Immigration Offices in charge of Immigration Border Controls:
  - a) To supervise and control concerning immigration checks and the issuance of entry signs for:
    - i. foreign nationals who already have a multiple-entry Visitor Visa and are still valid; and
    - ii. foreign nationals are holding a Visitor Visa to develop the marina industry (yachter).
  - b) Conduct and periodically report on the administration, control, and supervision of Visas and Stay Permits policy implementation in the New Normal.

## 6. Closing

- a. With the issuance of this circular letter, then:
  - 1) Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 issued on 15 October 2020 on Visas and Stay Permits Policy in the New Normal;
  - 2) Circular Letter of the Director General of Immigration Number IMI-GR.01.01-0331 issued on 11 February 2021 on Affirmation of Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 issued on 15 October 2020 on Visas and Stay Permits Policy in the New Normal,are repealed and declared ineffective.

- b. This circular letter is come into force on the date of its stipulated and will be further evaluated.

Thus, this circular letter can be concerned with and implemented fully responsible. Thank you for your attention and cooperation.

Stipulated in Jakarta

on 26 March 2021

DIRECTOR GENERAL OF IMMIGRATION

*sgd.*

JHONI GINTING

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Copy to:

1. Minister of Law and Human Rights;
2. Minister of Foreign Affairs;
3. Deputy Minister of Law and Human Rights;
4. General Secretary of the Ministry of Law and Human Rights;
5. General Inspector of the Ministry of Law and Human Rights;
6. Director General of Protocol and Consular Affairs, MOFA;
7. Principal High Leaders within the Directorate General of Immigration;
8. Archive-----.